



Ageing
Australia

Ageing Australia Compliance Hub

Your complete aged care compliance solution

The Ageing Australia Compliance Hub is a tailored version of Standards & Performance Pathways (SPP), Australia's leading online solution used by over 1700 NGOs for their accreditation, standards compliance and continuous quality improvement.

The Compliance Hub supports aged care providers to work through self-assessments, identify gaps, manage evidence and prepare or audit against all of the main Australian national, state and territory health and human services standards.

Organisations that use the Compliance Hub can save up to 80 per cent of time spent on quality standards and compliance reporting. Promote a culture of quality management and improvement that involves all team members in your organisation.

EASY TO FOLLOW ONLINE SELF-ASSESSMENTS

Standards are translated into a series of easy-to-follow modules, with a suite of over 500 templates and resources to guide you through the requirements.

GET AUDIT-READY

Track your compliance against the Aged Care Quality Standards, identify gaps and assign tasks where further work is required.

COLLATE SUPPORTING DOCUMENTS

Prepare and package up all of the Supporting Documents required by the Commission in the AECT and CDECT.

FOLLOWING MULTIPLE STANDARDS?

NDIS Practice Standards? State-level standards? Centrally manage compliance across all of Australia's leading health and human services standards in the one place.

CQI AND RISK REGISTERS

Use interactive registers to record quality improvement actions, track risks and monitor progress across your organisation.



Take a free two-week trial
spp.ngoservicesonline.com.au/aach



Beyond the Quality Standards

In addition to the Aged Care Quality Standards modules and all of the main Australian health and human services standards, you can also access modules for:

- **internal audit** for each Outcome of the Quality Standards
- the **Financial and Prudential Standards**
- provider obligations in the **Aged Care Act and Rules**
- **Associated Provider Compliance**
- supporting documents required for the **Audit Evidence Collection Tool (AECT)** and **Care Delivery Evidence Collection Tool (CDECT)**
- best practice across a range of areas including **dementia, wound management, diversity, spiritual care, and end-of-life care**



Templates and resources

Download a wealth of policy templates and information sheets in the Reading Room, to cover all aspects of running your organisation.

This includes specialist aged care resources covering topics such as:

- ✓ ACQS overview resources for boards and management
- ✓ clinical governance & clinical care
- ✓ advance care planning & end-of-life care
- ✓ restrictive practices
- ✓ financial and prudential management
- ✓ responsible persons' pack - aged care governance
- ✓ person-centred care
- ✓ aged care worker screening and suitability, including associated providers
- ✓ infection prevention and control
- ✓ risk and incident management



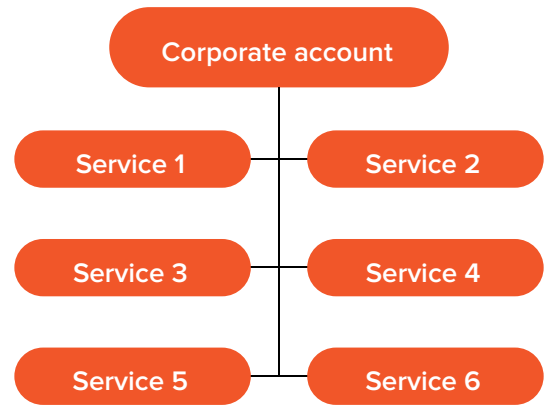
Multi-Service Accounts (MSAs)

Many of our users have set up Multi-Service Accounts (MSA) to manage multiple streams and locations from one central account.

From your corporate account, you can centrally assess and monitor each site's performance, download aggregated data into excel and track trend improvements over time.

MSAs are a great way for providers with multiple facilities to manage quality, risk and ACQS compliance at the management level of each facility.

We can also build bespoke modules for you to track operational requirements across your group.



Board Governance toolkit - free bolt-on!

The Board Governance Toolkit is a **FREE** bolt-on module to the Ageing Australia Compliance Hub, so that you can manage all governance and compliance in the one place.

ACQS

Help board members understand the requirements of the Aged Care Quality Standards, Financial and Prudential Standards, Code of Conduct and more.



Tap into a wealth of core governance resources for senior management and board members.



Simple Board platform to manage and share board and committee meeting documents.



Access additional resources covering everything from board induction and performance, through to clinical governance and risk management.



Involve your board more closely in quality, safety and continuous improvement.





Testimonials

“The Compliance Hub has been a great resource for understanding and mapping Standards, preparing for audits and also sourcing resources for policy development. I would recommend it to other organisations to complement their policy and compliance work.

Information can be easily shared, and information gathered to support all work done.”

“I have found the Compliance Hub amazing. It provides a structured way to work through the standards and then provides a succinct report on the evidence being provided for a surveyor to view how we meet the standard. I used this in our recent accreditation survey, the auditor was very impressed.

Thanks again. A great system.”