

# Outsource your residential claims and billing services



# Unburden your team - let Ageing Australia handle your residential claims and billing.

Managing residential claims and billings effectively, can place a huge burden on small to medium-sized organisations in the age services industry. Ageing Australia can help lighten the load, whilst reducing your overheads.

Ageing Australia's claims and billing service provides a cost-effective option to ensure your consumers are billed accurately based on their entitlements and agreed contributions.

Our experienced team understand and manage the complications associated with drawdowns and topups, refundable accommodation contributions, daily accommodation contribution and means test subsidy reduction ensuring you receive all funds for which you are entitled.

### Services include:

- monthly resident billing runs
- updating and finalising Medicare claims in PRODA
- reconciliation of payment statement to maximise funding
- RAD/bond register maintenance and refunds
- monthly reporting (AR reports, transaction analysis, fee and deposit batches)
- means tested care fee reconciliations
- monthly client fees, RAD and bond statements.

# **Benefits of outsourcing:**

- reduce internal administration
- reduce your overheads
- reduce the need for people management, career development or holiday cover.

# Why Ageing Australia:

- over 20 years experience
- skilled and reliable team
- accurate and timely payment, always.

Residential claims and billing services – maximise revenue, minimise hassle.







